

# CIRCAD QUALITY POLICY

Circad Design Limited strives to be the leading organization in the Electronic Assemblies industry and related sectors. Our goal is to design\*, develop\* and supply high-quality, reliable, cost-effective, and innovative products, including equipment, systems, and software, that meet customer and regulatory requirements.

## Core Values and Commitment

### 1. Customer Focus:

- Customers are central to our business. We aim to exceed their expectations and build a strong reputation by providing products that meet all standards, offering excellent customer service, ensuring on-time deliveries, and providing free technical advice.

### 2. Quality Excellence:

- We are dedicated to quality. Our Quality Management System (QMS) ensures our products meet safety and quality standards with minimal waste and rework.
- We continuously review and improve our quality objectives, addressing risks and opportunities to enhance our products and processes.

### 3. Transparent Processes:

- We maintain simple, systematic, and transparent processes that drive accountability and productivity. Our quality systems track performance against targets and are supported by working groups to ensure high standards are met.
- We commit to regular reviews and improvements of our processes, products, and services to meet and exceed customer expectations.

### 4. Employee Empowerment and Development:

- Empowered employees and strong leadership are key to our quality commitment. We invest in continuous training and clear communication of our business goals to ensure all staff understand their roles in achieving our objectives.
- We are dedicated to nurturing quality through ongoing education and training, engaging everyone across all levels of our organization.

### 5. Management and Continuous Improvement:

- Our Management Review Meetings assess the effectiveness of our quality management programs, ensuring they align with our business objectives and improvement targets, driving continual improvement across all aspects of our operations

Circad Design Limited is committed to maintaining our position in industry by continuously enhancing our processes, products, and services to fulfill our commitments to customers and stakeholders.

*\*Is excluded from Quality Policy statement for ISO13485:20016.*

Signed by Chief Executive Officer:

Date:

Print name: **Gavin Howlett**